

WHAT TO ASK YOUR SECURITY CAMERA PROVIDER

Find the best provider and security system for your jobsite. Asking these questions can help you determine what service is best fit for your needs.

CAPABILITIES

- What are my options when it comes to securing the jobsite?
- Does the camera support 24/7 live streaming and recording?
- Does the camera include motion detection? How far can it detect motion at night?
- How will I know if there is a threat on my jobsite?
- Is it easy for me to adjust monitoring hours on my own?
- Can I select custom areas for monitoring (i.e., prevent the camera from monitoring public areas near the site)?
- Is the camera system tamper-proof?

INSTALLATION

- Where should I place my cameras for the best coverage?
- Do I need my own lighting?
- What happens if there's no power? Are there backup batteries?
- Are there professional install services available?
- How long does it take to install and activate the system?

- Can I use solar power for my security camera?
- Is this a long-term contract for services?

QUALIFICATIONS

- How qualified is the security monitoring service? What certifications or memberships do they have?
- What are the average alert review and emergency response times?
- What hardware and services are offered to support Builder's Risk insurance requirements?

CUSTOMER SUPPORT

- What type of customer service is offered?
- Where is customer support located and what are their hours?
- Will I have a dedicated account manager to assist me?