

OxBlue warrants the Security Hardware (which includes; alarm/strobe, talk down audio, battery backup and tamper proof cabinets) equipment against defects in materials and workmanship described below under normal installation, application, use and service conditions, for a period of two years from date of original purchase. This warranty extends to the original retail purchaser ("Customer") only. OxBlue will, at its sole discretion, either repair or replace the product if it becomes inoperable due to a defect in material or workmanship performed directly by OxBlue during the two year period of this warranty. This warranty does not cover cosmetic damage, damage from accident, negligence, misuse, or acts of God, and is voided by failure of the Customer to install, operate or use the product in accordance with instructions and warnings contained in the Installation & Operation Manual and in component manufacturers' manuals supplied with the product, if any. OxBlue makes no warranty against defects in materials and workmanship by component parts manufacturers, except to the extent provided below.

OxBlue will pass through to the Customer any and all additional warranties provided by the manufacturer(s) of component parts as applicable, subject to the terms and enforceability of such manufacturers' warranties.

OxBlue is not liable for, and does not cover under warranty, any loss of data or any costs associated with determining the source of system problems or removing, servicing or installing OxBlue manufactured products or products sold by OxBlue. This warranty excludes Internet services, software, connected equipment or stored data. In the event of a claim, OxBlue's sole obligation shall be replacement of the hardware.

In order to obtain warranty service, the Customer must contact OxBlue and be prepared to supply the following information:

- When and where your OxBlue product was purchased.
- Your product serial number, if applicable.
- Description of the problem. If we cannot correct the situation through phone consultation, we will provide you with the following information regarding shipping the OxBlue product to OxBlue.

Provided that the necessary repairs are covered under warranty, OxBlue will pay the return shipping charges to any destination within the United States and Canada.

The returned product will become the property of OxBlue. Repaired or replacement products within the U.S. will be shipped at OxBlue's expense. Repaired or replacement products outside of the U.S. will be shipped at the Customer's expense. Repaired or replacement products will continue to be covered under this warranty.

OXBLUE MAKES NO OTHER WARRANTIES TO CUSTOMER, EXPRESS OR IMPLIED, AND HEREBY EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Except as herein stated, OxBlue shall not be liable for any damages of any kind. OxBlue shall have no responsibility for damage to persons or property or other loss or injury resulting from a

defect in the product or from improper installation or use. Under no circumstances will OxBlue be liable for any incidental or consequential damage.